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Interim Cabinet Secretary

Regina Chacon
Acting Deputy Cabinet Secretary

Randy Varela
State Fire Marshal

**DEPARTMENT OF HOMELAND SECURITY
AND EMERGENCY MANAGEMENT**

December 29, 2023

Angela Gonzales
T or C City Manager
505 Sims
Truth or Consequences, NM 87901

SUBJECT: November 2023 Waterline Event – Notification of Ineligibility

Ms. Gonzales,

New Mexico Department of Emergency Management would like to express our gratitude for the information you provided pertaining to the November 2023 Waterline Issues. After a thorough review, we regret to inform you that your application for assistance is ineligible for the following reasons:

1. **Threshold Requirement Not Met:** The per capita for 2023 was \$4.44, setting the city's qualification threshold at \$51,397.44 for the State Disaster Assistance Program. This means that damages within the incident period must surpass this amount. However, the submitted documents contained information about previous damages from 2022.
2. **Non-Compliance with Maintenance Standards:** Discussions during the meetings brought attention to the fact that certain pipes and/or pumps have been damaged since 2022. However, the maintenance records provided were insufficient to adequately demonstrate the proper upkeep of the infrastructure, a crucial requirement for program eligibility.
3. **Existing Allocation of Federal Grant Funding:** Previous discussions have revealed that other federal grant funding has already been designated to address the majority of the claimed damages. Given this circumstance, our program's assistance appears duplicative in the current case.
4. **Delayed Reporting of Pipe Issues:** The reported issues were brought to our attention several months later, in violation of the program's reporting guidelines. Timely reporting is crucial for an effective disaster response and the prudent allocation of resources. This

also extends beyond our standard 72-hour reporting period for addressing issues that DHSEM can manage.

The New Mexico State Disaster Assistance Program places a significant emphasis on timely reporting, proper maintenance, and meeting eligibility thresholds. We understand the complexities of your situation, and should you have any inquiries or seek further clarification, please don't hesitate to reach out to our Recovery Unit at Recovery.Unit@dhsem.nm.gov.

Thank you,

Jeremy Klass, PhD
Recovery, and Mitigation Bureau Chief
Department of Homeland Security and Emergency Management